

**EMERGENCY?
CALL 911 NOW!**



**BUFFALO POLICE DEPARTMENT
BEHAVIORAL HEALTH TEAM**

WHAT WE DO

The Buffalo Police Department Behavioral Health Team (BPD BHT) works in collaboration with Endeavor Health Services and serves members of the Buffalo community who may be at an elevated risk of harm to themselves or others.

By embedding Endeavor's clinicians within the police department, the BPD BHT can provide on scene screening, assessment, de-escalation, and diversion for people in need of mental health or substance use treatment services.

The goal of this program is to prevent arrests, limit future law enforcement interactions, reduce hospitalizations, and help develop crisis response plans for individuals most in need, linking people to treatment options in order to address gaps in care.

Our teams have access to language interpretation and are also able to help our deaf and hard of hearing community through Video remote interpreting services provided by Deaf Access Services.

BPD BHT IMPACT

- SUCCESSFULLY DIVERTED 63% OF BHT CO-RESPONSE INTERACTIONS SINCE THE START OF THE PROGRAM IN 2021
- \$1.9 MILLION PROJECTED SAVINGS ACROSS AMBULANCE, CPEP, AND INPATIENT STAYS
- 58% OF INDIVIDUALS IN CRISIS REMAINED SAFELY IN THE COMMUNITY

BPD BHT BENEFITS

The BPD BHT works collaboratively with ECMC, peer groups, housing services, and other care providers in the community. Since the start of this initiative, there has been a decrease in the number of arrests and repeat 911 calls for Behavioral Health Crises.

The mission of the BPD BHT is to ensure the safety of all, to respond effectively, and to improve access to services and supports for people with mental health issues.

IF YOU OR SOMEONE YOU KNOW IS EXPERIENCING A MENTAL HEALTH CRISIS AND THERE IS AN IMMINENT CONCERN, CALL 911 AND REQUEST A BPD BHT or CRISIS INTERVENTION TEAM (CIT) UNIT.

BEFORE YOU CALL 911

BE PREPARED TO PROVIDE THE FOLLOWING INFORMATION:

- NAME AND AGE OF PERSON WHO NEEDS HELP
- ADDRESS WHERE HELP IS NEEDED
- BE VERY CLEAR TO STATE IF THERE ARE WEAPONS INVOLVED
- NATURE OF THE CRISIS
- SHARE DETAILS ABOUT THE PERSON'S PSYCHIATRIC MEDICAL HISTORY, INCLUDING CURRENT MEDICATIONS





WE ARE HERE TO HELP

"Over the last decade, the mission of policing has evolved from a strictly enforcement model into one that also requires officers and department leadership to embrace a diversion and intervention model as well. This joint initiative between the Buffalo Police Department and Endeavor Health Services is providing our police officers with an additional tool that they can utilize to help ensure mental or behavioral health crisis calls in our community can be peacefully resolved."

MAYOR BYRON W. BROWN

Thank you to the U.S. Department of Justice's
"Justice and Mental Health
Collaboration Program"
for funding this program.



BPD BHT
BUFFALO POLICE DEPARTMENT BEHAVIORAL HEALTH TEAM

OTHER HELPFUL RESOURCES:

BPD NON-EMERGENCY LINE
716-853-2222

CRISIS SERVICES HOTLINE
716-834-3131

ADDICTION HOTLINE
716-831-7007

VETERANS CRISIS HOTLINE
800-273-8255

SPECTRUM C.A.R.E.S HOTLINE
FOR YOUTH IN CRISIS
716-882-4357

For more information about
Endeavor Health Services, go to
ehsny.org

TROUBLE COPING?

WE'RE HERE TO HELP
BUFFALO RESIDENTS IN CRISIS

BPD BHT
BUFFALO POLICE DEPARTMENT BEHAVIORAL HEALTH TEAM

(716) 851-9604

INFORMATION, GUIDANCE
AND ASSISTANCE

MONDAY THROUGH FRIDAY
8:00 AM TO 6:00 PM

CALL 911 NOW!
IF THE SITUATION IS POTENTIALLY
LIFE-THREATENING OR IF THERE IS
ANY TYPE OF IMMEDIATE DANGER



MAYOR BYRON W. BROWN

